Consular Services Act
(498/1999; amendments up to 174/2019 included)

By decision of Parliament, the following is enacted:

Chapter 1
General provisions

Section 1 (970/2014)
Scope of application

This Act lays down provisions on the consular functions referred to in Article 5 of the Vienna Convention on Consular Relations (Finnish Treaty Series 50/1980) which may be exercised by diplomatic and consular missions that are part of the Finnish foreign service (missions) for the purpose of providing assistance to persons or entities or overseeing their interests and rights, and the exercise of which falls within the competence of the foreign affairs administration under this Act or other legislation (consular services).

Section 2 (204/2018)
Recipients of consular services

Consular services under this Act may be provided for Finnish entities or persons who are Finnish citizens, or for foreign citizens residing permanently in Finland who have the right or have been granted a permit to reside or work permanently, or in a comparable manner, in Finland.
A citizen of the European Union whose State of nationality does not, in a country outside the European Union, have an embassy or consulate established there on a permanent basis or an embassy, consulate or honorary consul which is in a given case effectively in a position to provide consular services (an unrepresented citizen of the European Union) may be provided with consular services referred to in chapters 3–6 as well as with other similar consular services. In addition, an unrepresented citizen of the European Union may, where necessary, be provided with the general advice referred to in section 5 and be issued with an emergency travel document referred to in section 41b.

Provisions on services provided for citizens of the Nordic countries are laid down in Article 34 of the Treaty of Cooperation between Denmark, Finland, Iceland, Norway and Sweden (Finnish Treaty Series 28/1962).

Consular services referred to in chapters 4 and 10 below may also be provided for other foreign citizens on special grounds. Consular services referred to in chapter 10 may be provided for foreign entities on special grounds.

Where provisions on consular services by missions are laid down in other legislation, these services shall be provided in the manner laid down separately for them.

**Section 3 (204/2018)**

**Proof of identity**

Anyone seeking consular services shall, on request, prove his or her identity with an identity document or in another comparable reliable manner.

**Section 4**

**General monitoring of interests and rights**

The Ministry for Foreign Affairs and the missions shall in general monitor the implementation abroad of the interests and rights of persons and entities referred to in section 2, subsection 1, taking into account internationally recognised human rights and other international obligations.
Section 5
General advice (204/2018)

Where possible, the Ministry for Foreign Affairs and the missions give general advice to persons and entities referred to in section 2, subsection 1 as well as to unrepresented citizens of the European Union concerning any special circumstances prevailing within the consular district of a mission and in cases concerning the consideration by an authority of a foreign State of matters involving rights and interests.

Section 6
General constraints on consular services

When providing consular services, the Ministry for Foreign Affairs and the missions shall take account of the laws and regulations applicable within the consular districts of the missions and the rules of public international law and international agreements binding on Finland.

Neither the Ministry for Foreign Affairs, nor any mission, nor any person belonging to the staff of these may act as a counsel, legal representative or legal adviser for a party applying for a consular service.

Section 7
Primacy of advice and the applicant’s obligation to provide information

Before any other measures referred to in this Act are taken, parties applying for a consular service shall be advised and given guidance on how to proceed with their matter.

Measures referred to in chapters 3–10 of this Act may be taken when there are no other means available to the applicant for proceeding with the matter.

The applicant shall provide the Ministry for Foreign Affairs and the mission with the information and evidence necessary for provision of the consular service and shall otherwise facilitate provision of the service in the matter in question.
Chapter 2
Administration

Section 8 (970/2014)
Planning, control and supervision of consular services

The general planning, control and supervision of consular services fall within the competence of the Ministry for Foreign Affairs.

Where necessary, the Ministry for Foreign Affairs shall advise, guide and assist the missions in the provision of consular services.

The head of mission shall oversee the management of the mission’s consular services and is responsible for the provision of these services.

Section 9 (970/2014)
Arranging consular services in the foreign affairs administration

Consular services under this Act and other legislation shall be provided by embassies, legations, consulates-general, consulates, vice-consulates and consular agencies. The provision of all or part of the consular services of a particular mission by a mission other than that which would otherwise be competent to provide the services may be provided by presidential decree. Services for persons in distress and other similar consular services shall, however, be provided by the relevant mission at the time in question in regard to the seriousness and urgency of the situation.

Where consular services are needed in a country which is not part of the consular district of any mission, the Ministry for Foreign Affairs shall determine the provision of those services.

The Ministry for Foreign Affairs may provide consular services that do not require service provision within the State concerned and that are otherwise suitable for provision by the Ministry. Further
provisions on the consular services provided by the Ministry for Foreign Affairs may be given by presidential decree.

**Section 10 (970/2014)**

**Honorary consuls**

Honorary consuls may provide general advice and guidance to persons in distress and other similar consular services. They also provide notarial services if the Ministry for Foreign Affairs has authorised them to do so. The duties of honorary consuls may also include consular services which they may provide under other legislation.

**Chapter 3**

**Services for persons in distress**

**Section 11 (204/2018)**

**Persons in distress**

Consular services provided for in this chapter may be afforded to persons referred to in section 2, subsection 1 and to unrepresented citizens of the European Union who are temporarily residing abroad within the consular district of a mission and whom the mission has found to be in distress because of illness, injury, accident, crime or other comparable reason.

**Section 12 (2014/2018)**

**Assistance provided for persons in distress**

A mission shall advise and assist a person in distress as necessary in obtaining medical treatment, arranging repatriation, obtaining legal assistance, reporting an offence and obtaining any other necessary help required by the situation. (174/2019)

Should the person’s distress be caused by being subjected to illegal deprivation of liberty, the mission or the Ministry for Foreign Affairs shall also inform the competent authority of Finland or the competent authority of the EU Member State of nationality of the person. The mission or the Ministry
for Foreign Affairs shall, as necessary, provide assistance in the transmission of information between
the authorities handling the matter and the person subjected to illegal deprivation of liberty, and
observe how the matter proceeds before the authority of the State in question.

The mission shall, as necessary, assist in contacting the next of kin of the person in distress referred
to in section 2, subsection 1 or in contacting another person, and assist in other necessary contacts.

Section 13
Transmission of funds and financial assistance

Upon application, a mission may transfer funds against an advance deposit made in a bank account of
the Ministry for Foreign Affairs or provide financial assistance within the limits of appropriations
reserved for this purpose to a distressed person whom the mission has ascertained to be unable,
without its help, to obtain sufficient funds to alleviate immediate distress.

The mission may provide the following kinds of financial assistance:

1) a small amount of financial assistance to alleviate immediate distress;

2) financial assistance for the journey home, against an undertaking to repay the sum, if it is not
possible to obtain an advance deposit; or

3) financial assistance for the journey home or necessary and temporary treatment of an illness, if it is
not possible to obtain an advance deposit and it is not possible for the distressed person to provide an
undertaking to repay because of a serious illness or other comparable special reason.

The value of the small amount of financial assistance shall be deducted from any further funds that the
mission may transmit, or it shall be added to any undertaking to repay.

Further provisions on the form concerning the undertaking to repay may be issued by decree of the
Ministry for Foreign Affairs. (204/2018)
Section 14
Refusal of financial assistance

A mission may refuse to provide financial assistance if:

1) the applicant, when applying for assistance, has knowingly given incorrect information on his or her identity or other incorrect information affecting the decision, or has concealed a fact that might have affected the contents of the decision;

2) the applicant has earlier unjustifiably received financial assistance from the mission by knowingly giving incorrect information on his or her identity or other incorrect information that has affected the decision, or by concealing facts affecting the contents of the decision;

3) the applicant has used financial assistance provided to him or her earlier for purposes other than those for which the assistance was granted; or

4) the applicant has not repaid financial assistance that was provided to him or her earlier.

Chapter 4
Services provided in a crisis

Section 15 (204/2018)
Personal safety

In the event or threat of a major accident, natural disaster, environmental accident, war, civil war or other crisis situation, a mission or the Ministry for Foreign Affairs may, to protect personal safety, assist persons referred to in section 2, subsection 1 and unrepresented citizens of the European Union, as well as their accompanying family members regardless of their nationality, residing within the consular district.

Section 16
Evacuation and repatriation
A mission may provide assistance in arranging the evacuation of a person from a crisis area to the closest safe area or to his or her home country, when this is necessary to ensure the personal safety of the person.

The evacuation or repatriation of a person shall only be arranged with his or her consent.

Section 17
Factors to be taken into account in the provision of assistance

In considering the nature and extent of assistance measures referred to in sections 15 and 16 above and in implementing such measures, account shall be taken of the particular crisis situation, other circumstances, any measures taken by other Nordic countries or Member States of the European Union and the actual capability of the mission to provide assistance.

Section 18 (204/2018)
Contacts and transmission of information

In the event or threat of a crisis situation, a mission may, to the extent possible, provide assistance in maintaining necessary contacts between persons referred to in section 2, subsection 1 and their next of kin in their home country and provide the Ministry for Foreign Affairs with information on persons referred to in section 2, subsection 1 who are in the crisis area.

A mission may provide information on unrepresented citizens of the European Union who are in the crisis area and on the development of the crisis situation to the authorities of their EU Member State of nationality.

The Ministry for Foreign Affairs or a mission may, at its discretion, provide information on conditions concerning travel to, presence in or departure from a specific area.

Chapter 5
Services for persons deprived of their liberty and for persons accused of an offence
Section 19 (204/2018)
Immediate assistance to persons deprived of their liberty

A mission shall, without delay, contact a person referred to in section 2, subsection 1 or 2 who has been arrested, detained or otherwise deprived of his or her liberty as a suspect within the mission’s consular district or who is serving a custodial sentence there (person deprived of his or her liberty), if the person so requests.

If requested by a person deprived of his or her liberty, a public servant of the mission may visit him or her whenever possible and assist him or her whenever necessary in obtaining a counsel and other legal assistance under local legislation and in obtaining an interpreter.

If requested by a person referred to in section 2, subsection 1 deprived of his or her liberty, the Ministry for Foreign Affairs or a mission may provide information on the deprivation of liberty to his or her next of kin or other named person.

Section 20
Assistance during deprivation of liberty

During the deprivation of the person’s liberty, the mission shall maintain contacts with the person as necessary and in accordance with the local conditions.

The mission shall monitor the treatment of the person deprived of his or her liberty and the handling of the matter by the authority of the foreign State.

The mission may, at its discretion, assist the person deprived of his or her liberty, if he or she so requests, in applying for a pardon or early release or for a postponement to the start of a custodial sentence.

Section 21
Transmission of funds to the person deprived of his or her liberty
The mission may transmit funds to the person deprived of his or her liberty, against advance deposit in a bank account of the Ministry for Foreign Affairs, for the payment of a fine or bail ordered as a condition for release.

Section 22
Assistance for a person accused of an offence

If a person accused of an offence has not been deprived of his or her liberty, the mission shall assist the accused, on his or her request, in obtaining, as necessary, a counsel and other legal assistance under local legislation, and in obtaining an interpreter, and shall be in contact with the accused as necessary.

Chapter 6
Services in the case of death

Section 23 (204/2018)
Reporting a death

If a mission has been informed of the death of a person referred to in section 2, subsection 1 which has occurred within its consular district, the mission shall report the death to the Ministry for Foreign Affairs.

If a mission has been informed of the death of an unrepresented citizen of the European Union who had resided outside Finland and the death has occurred within its consular district, the mission shall report the death to the authority of the deceased person’s EU Member State of nationality.

The death of a person referred to in section 2, subsection 1 shall also be reported to the deceased person’s next of kin or other close person whose identity and whereabouts can reasonably be ascertained.

Section 24 (204/2018)
**Burial, cremation and repatriation of the body of a deceased person**

If a deceased person is a person referred to in section 2, subsection 1, a mission may take measures for arranging the burial, cremation or repatriation to Finland of his or her body on the request of the deceased person’s next of kin. If the deceased person’s next of kin does not arrange the burial, cremation or repatriation to Finland of the deceased person’s body, the mission may contact the local authorities for the purpose of arranging the burial or cremation in accordance with local practice.

If the deceased person is an unrepresented citizen of the European Union, the mission may take measures for arranging the burial, cremation or repatriation to another country of the deceased person’s body on the request of the authorities of the deceased person’s EU Member State of nationality.

If the authorities of the Member State of nationality fail, within a reasonable period of time, to request or attend to the burial, cremation or repatriation of the deceased person’s body, the mission may contact the local authorities for the purpose of arranging the burial or cremation of the deceased person in accordance with local practice.

**Section 25**

**Obtaining information on the cause of death**

On the request of the next of kin, the mission shall assist in obtaining the deceased’s death certificate or other information on the cause of death if it is not otherwise possible to obtain such information.

**Chapter 7**

**Services in matters concerning a deceased’s estate**

**Sections 26 and 27** were repealed by Act 174/2019

**Chapter 8**

**Services for obtaining information on an individual person**
Section 28
Persons presumed to be missing and presumed victims of crime

Where the parent or other guardian or next of kin of a person referred to in section 2, subsection 1 above residing temporarily abroad suspects that the person is missing or has become a victim of crime within the consular district of a mission, the mission may, on reasonable grounds, enquire into the circumstances and whereabouts of the person. The mission shall make the enquiry on the request of the parent or other guardian or next of kin, and in the first instance through the mediation of the authorities within its consular district.

The mission may give information it has concerning an adult to an enquirer only with the consent of the adult. In the absence of consent, the mission may give the information it has if it is very likely that the adult in question would have given his or her consent.

Section 29
Enquiry concerning the circumstances of a child

A mission may make an enquiry concerning the circumstances of a child referred to in section 2, subsection 1 who is residing temporarily abroad, on the request of his or her parent or other guardian, where there are reasonable grounds to suspect that the child’s circumstances endanger or threaten to endanger his or her health. The mission shall make the enquiry in the first instance through the mediation of the authorities within its consular district.

Section 30 (174/2019)
Obtaining a document or address information concerning a person

A mission may, upon receipt of a written application to the Ministry for Foreign Affairs, for a special reason obtain within its consular district documents concerning a person or address information. In addition, obtaining a document or address information must be justified in order to implement the interests, rights or obligations of a person or entity referred to in section 2, subsection 1.
Chapter 9
Services for returning a child

Section 31
Preconditions for measures to return a child

A mission shall assist in the return of a child to Finland when the removal of the child from Finland to a foreign State or the non-return of the child from a foreign State to Finland is unlawful under the Act on Child Custody and Right of Access (361/1983) and when measures concerning the return of the child do not fall within the competence of another authority by virtue of an act, decree or international agreement binding on Finland.

Where a child under the age of 16 residing permanently within the consular district of a mission has been removed to the consular district of another mission or has not been returned from such a district, the mission shall assist in the return of the child:

1) if the child or his or her parent or other guardian requesting the return is a Finnish citizen;

2) if the removal or non-return of the child is considered unlawful under the legal order of the State from which the child was removed or to which the child has not been returned; and

3) if the measures concerning the return of the child do not fall within the competence of another authority.

Section 32
Measures for returning a child

Where the preconditions provided in section 31 above are met, the mission may, where necessary, take measures provided in subsections 2–5 below for the return of the child.

The mission shall seek to facilitate the voluntary return of the child and the achievement of an amicable agreement for the return of the child.
On the request of the parent or other guardian of the child or other person having the right of custody, the mission shall in the first instance provide assistance by submitting a request for executive assistance to the competent authority of its consular district:

1) to investigate the whereabouts and circumstances of the child, and to return the child;

2) to obtain a counsel or other legal assistance under local legislation for the person who has requested the return of the child; and

3) to obtain general information on the legislation of the State in question to the extent necessary.

The mission shall assist in the contacts between the parties and shall transmit information and documents concerning the return of the child to the authorities and to the person who has requested the return of the child.

The mission shall assist in the arrangements for the repatriation of the child.

Chapter 10
Notarial services

Section 33 (174/2019)
Persons providing notarial services at missions

Notarial services may be provided within the consular district of a mission by the head of mission or a person serving the mission and designated by the head.

An honorary consul may, within his or her consular district, provide the notarial services for which he or she has received authorisation from the Ministry for Foreign Affairs.

Section 34 (174/2019)
Notarial services provided by missions
The functions referred to in the Act on Notaries Public (420/2014) that can be exercised by a mission on the request of a person or entity referred to in section 2, subsection 1 of this Act are:

1) attestation of a signature;

2) certification of a copy of a document; and

3) issue of a certificate on the contents of a document presented.

On the request of the person or entity, the mission may also:

1) issue a statement that a person is alive or a declaration of facts on the basis of information presented;

2) attest, unless otherwise provided in an international agreement binding on Finland, a signature in a document or certificate issued by an authority within the mission’s consular district, and the official status of the signatory, where the mission has a relevant sample of the signature, knowledge of the official status of the signatory and a sample of the stamp of the authority in question;

3) attest, on reasonable grounds, that the signatory of a certificate issued by the Ministry for Foreign Affairs by virtue of section 6 of the Act on Notaries Public has the official status indicated in the document and that he or she has the legal right to issue such a certificate; and

4) take any other measures falling abroad within the competence of the mission or of a public servant of the mission under an act, decree or international agreement binding on Finland.

**Section 35**

**Refusing notarial action (174/2019)**

A measure referred to in section 34 above may be refused if the contents of a document or other evidence do not correspond to the facts known by the Ministry for Foreign Affairs or the mission, or
where there are reasonable grounds to suspect that the document, signature of an authority or certificate issued by an authority is a forgery, or that the document has been prepared for an illegal purpose.

Any decision to refuse notarial action is made by the mission. Provisions on the service of decisions are laid down in the Administrative Procedure Act (434/2003). (174/2019)

Chapter 11
Processing of personal data in a crisis situation

Section 36
Maintenance of a personal data file and its use

A mission may maintain a personal data file if this is necessary for the purpose of performing the functions referred to in chapter 4, relating to personal safety. The mission shall decide on the establishment of the data file.

The mission’s personal data file shall be covered by the personal data protection legislation, unless otherwise provided in this Act.

Section 37
Processing and storage of personal data

Missions shall have the right to process information necessary for performance of the functions referred to in chapter 4 and to receive information from another authority, entity or person that is necessary for the performance of the functions, notwithstanding provisions on the obligation of secrecy.

Consent for the processing of the information shall be obtained from the data subjects, unless it is impossible to obtain such consent or it would cause unreasonable inconvenience.

The data subject has the right to prohibit the processing of information concerning him or her.
Where the personal data file is no longer necessary for the purpose of performing the functions referred to in chapter 4, relating to personal safety, the data file shall be destroyed, unless there are separate provisions on the storage or filing of the recorded information in accordance with the provisions concerning the filing of documents of the foreign affairs administration. The grounds and the need for processing the information shall be assessed at least every five years.

Section 38
Disclosure of information abroad

A mission may disclose information from a personal data file to an authority of a foreign State on the consent of the data subject or where it is necessary for protecting a vital interest of the data subject.

Chapter 11a (174/2019)
Outsourcing consular service functions of the Ministry for Foreign Affairs and missions to external service providers

Section 38a (174/2019)
Outsourcing notarial services to external service providers

The Ministry for Foreign Affairs may, for a fixed or indefinite period, conclude a contract with an external service provider to outsource the provision of notarial services of a mission to the external service provider where necessary owing to regional availability of services or other grounds resulting from the local situation. The external service provider shall have the sufficient skills and service network abroad for the performance of the function. Any other functions or the nature and purpose of the external service provider’s activities shall not jeopardise the appropriate performance of the function.

One or more of the following notarial services may be outsourced to an external service provider:

1) attestation of signatures;
2) certification of copies of documents;

3) legalisation of foreign documents.

An external service provider shall consider whether it should refuse notarial action if the contents of a document or other evidence do not correspond to the facts known by the external service provider or if there are reasonable grounds to suspect that the document, signature of an authority or certificate issued by an authority is a forgery or that the document has been prepared for an illegal purpose.

The external service provider shall issue a decision on any refusal of notarial action. Provisions on the service of decisions are laid down in the Administrative Procedure Act.

Those employed by the external service provider shall have sufficient training and expertise for the performance of the functions.

Notarial services may be provided by persons employed by the external service provider and separately authorised for this task by the Ministry for Foreign Affairs. An authorisation given by the Ministry for Foreign Affairs may be withdrawn where necessary.

Section 38b (174/2019)
Assigning functions concerning the receipt and forwarding of documents relating to legalisation of foreign documents to external service providers

The Ministry for Foreign Affairs may, for a fixed or indefinite period, conclude a contract with an external service provider to outsource the performance of auxiliary tasks relating to the legalisation of foreign documents to the external service provider under special circumstances or owing to other grounds resulting from the local situation. The external service provider shall be an external service provider performing functions laid down in sections 28 and 69c of the Aliens Act (301/2004).

An external service provider may be assigned to receive and forward to the mission foreign documents intended for legalisation as well as the associated processing fees.
Persons employed by the external service provider and performing the function shall have sufficient training and expertise to perform the auxiliary tasks relating to legalisation.

Section 38c (174/2019)
Service fees

An external service provider has the right to charge a service fee for notarial services it provides and for the receipt and forwarding of applications concerning the legalisation of foreign documents. The service fee and its amount shall be agreed upon between the Ministry for Foreign Affairs and the external service provider. The service fee shall be reasonable and also commensurate with the costs incurred by the external service provider when performing the functions assigned to it.

Section 38d (174/2019)
External service provider’s operating area

An external service provider’s operating area shall be determined in the contract between the Ministry for Foreign Affairs and the external service provider.

Section 38e (174/2019)
Requirements set for outsourcing

In addition to the provisions of sections 38a and 38b concerning outsourcing and external service providers, the following requirements are set for an external service provider:

1) the principles of good administration shall be complied with in its activities;

2) the persons responsible for its activities, and its employees, shall be acknowledged to be reliable and trained to perform the outsourced functions and committed to compliance with data protection regulation;

3) it shall have secure premises required for the appropriate performance of the functions;
it shall undertake under the contract to comply in its activities with the instructions provided by the Ministry for Foreign Affairs concerning the performance of the functions.

**Section 38f (174/2019)**

**Obligations of external service providers**

Provisions on the principles of good administration to be complied with by an external service provider referred to in section 38a, subsection 1 above and persons employed by it while providing notarial services are laid down in the Act on the Openness of Government Activities (621/1999), the Act on Electronic Services and Communication in the Public Sector (13/2003), the Administrative Procedure Act and the Language Act (423/2003). Provisions on criminal liability as a public official apply to persons employed by an external service provider while performing notarial services referred to in section 38a, subsection 2. Provisions on liability for damages are laid down in the Tort Liability Act (412/1974).

**Section 38g (174/2019)**

**Supervision of outsourced activities**

The Ministry for Foreign Affairs and the mission shall supervise the activities of external service providers and perform checks to ascertain that they comply with the contract concluded. The activities in their entirety are subject to the supervision.

**Section 38h (174/2019)**

**Termination of contract**

The Ministry for Foreign Affairs shall terminate a contract concluded with an external service provider if the external service provider fails to comply with provisions under this Act or the contract between the Ministry for Foreign Affairs and the external service provider or if there is some other special reason to terminate the contract.

**Chapter 12**

**Miscellaneous provisions**
Section 39
Fees charged for consular services and other expenses

The fees charged for consular services shall be determined by the Ministry for Foreign Affairs.

Unless otherwise provided by law, the foreign affairs administration shall not assume responsibility for costs arising from, for example, medical treatment, evacuation, repatriation, the burial or cremation of a deceased person or the repatriation of the deceased’s body, court proceedings, the appointment of a counsel or legal adviser, interpretation or obtaining and translating documents necessary for attending to a matter.

Section 39a (204/2018)
Liability to reimburse

The Ministry for Foreign Affairs may oblige a person referred to in section 2, subsection 1 who has received a consular service from an authority of another Member State of the European Union to reimburse costs incurred by the foreign affairs administration in the provision of the consular service.

The Ministry for Foreign Affairs shall confirm the amount of reimbursement by its decision. The decision shall be served verifiably. Provisions on verifiable service are laid down in section 60 of the Administrative Procedure Act (434/2003).

The reimbursement decision is directly distrainable. Provisions on the collection of receivables are laid down in the Act on the Enforcement of Taxes and Public Payments (706/2007). A receivable may, however, be waived if the person liable to pay is without means or where there is another special reason for not collecting it.

Section 39b (204/2018)
Liability to reimburse of an unrepresented citizen of the European Union
The Ministry for Foreign Affairs or the mission may, by requiring an undertaking to repay, oblige an unrepresented citizen of the European Union requesting a consular service to repay the costs arising from the consular service to the authority of his or her EU Member State of nationality.

Further provisions on the form concerning the undertaking to pay may be issued by Decree of the Ministry for Foreign Affairs.

Section 40
Mission’s obligation to inform

Missions shall inform the Ministry for Foreign Affairs of consular services matters referred to in chapters 3–9 which become pending within their respective consular district, where this is required by the nature of the matter. Where the urgent nature of a matter makes it impossible to inform the Ministry immediately, the Ministry shall be informed of the matter as soon as possible after the necessary and urgent measures required by the matter have been taken.

Section 40a (204/2018)
Consultation obligation

Prior to the provision of a consular service to an unrepresented citizen of the European Union, the mission or the Ministry for Foreign Affairs shall consult the competent authority of the EU Member State of nationality of the person.

If the consultation referred to in subsection 1 above is not possible because of the urgency of the matter, the consultation shall take place as soon as possible after the necessary and urgent measures required by the matter.

Section 40b (204/2018)
Obligation to transfer

The Ministry for Foreign Affairs or the mission shall transfer the processing of a consular service of an unrepresented citizen of the European Union to the competent authority of his or her EU Member
State of nationality if the transfer of processing is requested by the competent authority of the Member State concerned.

The Ministry for Foreign Affairs or the mission shall discontinue the provision of the consular service as soon as the competent authority of the Member State of nationality confirms that it will provide the consular service to the person in question.

Section 41 (204/2018)
Access to and disclosure of information

Besides the provisions of sections 37 and 38 on access to and disclosure of information, the Ministry for Foreign Affairs and a mission have the right, notwithstanding secrecy provisions, to access information from another authority, entity or person and to disclose information to an authority of Finland or a foreign State for the provision of consular services referred to in this Act where this is necessary for the life, health or physical or psychological wellbeing of the person concerned.

The Ministry for Foreign Affairs and a mission shall, notwithstanding secrecy provisions, provide a competent authority of a Member State of the European Union, on request, all such information that is necessary for the provision of a consular service to a person referred to in section 2, subsection 1.

If an unrepresented citizen of the European Union requests a consular service from a Finnish mission or a mission is notified that the person concerned is in distress, the Ministry for Foreign Affairs or the mission shall, notwithstanding secrecy provisions, provide an authority of his or her EU Member State of nationality all information necessary for the provision of the consular service.

The mission and the Ministry for Foreign Affairs shall facilitate the exchange of information between the unrepresented citizen of the European Union and his or her EU Member State of nationality.

Section 41a (204/2018)
Contacts
When another Member State of the European Union is providing consular services to a person referred to in section 2, subsection 1, a mission or the Ministry for Foreign Affairs is responsible for the necessary contacts with the family members of the recipient of consular services or with other persons and authorities concerned.

Section 41b (204/2018)
Issue of emergency travel documents in certain situations

A mission may issue an emergency travel document to an unrepresented citizen of the European Union referred to in section 2, subsection 2 if his or her passport has been lost, stolen or destroyed or is temporarily unavailable. In addition, the issue of an emergency travel document is subject to the authorisation of the EU Member State of his or her nationality.

Further provisions on forms concerning emergency travel documents may be issued by decree of the Ministry for Foreign Affairs.

Section 42
Recovery of payments

Where the repayment of assistance and fees referred to in this Act has been neglected, these shall be recovered without a separate judgement or decision, as provided in the Act on the Recovery of Taxes and Fees by Means of Execution (367/1961). However, it is possible not to pursue recovery of assistance paid from State funds if the person from whom the repayment is due is without means or there are other special grounds for not pursuing recovery.


Section 43 (896/2015)
Requests for review
A decision made by the Ministry for Foreign Affairs or a mission by virtue of this Act may be appealed against to an administrative court in accordance with the provisions of the Administrative Judicial Procedure Act (586/1996). The decision of an administrative court may be appealed against only if the Supreme Administrative Court grants leave to appeal.

Requests for an administrative review of decisions on notarial matters made by a mission or by an external service provider referred to in section 38a, subsection 1 may be made to the Ministry for Foreign Affairs as laid down in the Administrative Procedure Act. Outside of Finland, requests for an administrative review may be submitted to the Finnish mission that made the decision. An appeal against a decision made on a request for a review may be filed with the Administrative Court as laid down in the Administrative Judicial Procedure Act (586/1996). An Administrative Court decision may be appealed against only if leave to appeal is granted by the Supreme Administrative Court.

(174/2019)

Section 44
Further provisions

Further provisions on the implementation of this Act shall, where necessary, be issued by decree.

Section 45
Entry into force

This Act enters into force on 1 December 1999.

Section 46
Transitional provision

Where a matter relating to a deceased’s estate was pending at a mission or the Ministry for Foreign Affairs prior to 1 January 2002, the mission or the Ministry may assist the heirs in obtaining the necessary documents for winding up the estate and in rendering an account of the estate assets for the heirs.